



## **We...**

- Will consistently provide the products, solutions and services expected by our customers.
- Commit to provide our products in conformance with all relevant statutory.
- Will actively monitor and audit our processes and systems to ensure compliance and consistency.
- Endeavour to identify all risks and opportunities that will have implications on our product quality.
- Shall regularly monitor our quality performance against our plans and objectives.
- We will provide our people with the information, resources and knowledge necessary to achieve our quality objectives.
- Will document our quality systems and processes in a controlled manner.
- Will regularly communicate our quality performance with our customers.

## **We believe that...**

- Anticipating our customers' needs and understanding our customers' expectations will lead to sustainable growth.
- Engage, consulted and competent staff will drive the improvement of our Quality Systems.
- Benchmarking against our peers and competitors is an important element of continuous improvement.

*Knauf is a major manufacturer and supplier of high quality sustainable building materials to the light weight construction industry in APAC, including plasterboard, compounds, cornice, acoustic design solutions, metal and associated products and systems.*

**GYPSUM  
ASIA PACIFIC**

# **QUALITY POLICY**

Sang Tran  
Managing Director - Vietnam  
January 2025

Murray Read  
Member of the Group Management  
Committee Region Asia/ Pacific  
January 2025

Next Review: January 2027  
Reference: 01- 03

**Build on us.**